

Appendix Case Studies

Adult Safeguarding Case Studies

Case Study 1 - Keith and Eileen

Keith and Eileen have been married for over 50 years and are still very much in love. They have one son who lives in New Zealand and who has been there for the last 15 years with his family.

Keith is an active person and has always played bowls since retiring from work and looks forward to playing each week and spending time at the club. He has always brought his wife to the club who socialises while he is playing out on the green. She has made some friends at the club with whom she has lunch and also participates in other social activities at the club. They both enjoy a social life together at the club and with friends and neighbours.

Eileen then suffered a terrible fall and it was suspected that she had had a stroke that left her with difficulty in walking and short-term memory loss that came and went. This has made Eileen dependent on her husband Keith.

For both this has changed their lives dramatically;

Keith has become a full-time carer for his wife and Eileen has been robbed of her independence and is reliant on Keith for all her daily care needs.

They still attend the bowls club every week, however you notice that Eileen has been strapped to the wheelchair that Keith has got for her, whilst he goes out to play bowls. When you ask him about it he tells you that there have been some incidents where Eileen has gone from the house and she has been found by the neighbours wandering around the street all confused and not quite remembering where she is. He only does this when he goes out and leaves her alone. Keith feels it is safer to do this than allow her to wander off as at the bowls club there is a lake close by to the clubhouse.

What are your thoughts on the matter?

- Do you have any concerns?
- Who can you speak to at your club about your concerns?
- Who can you speak to outside of your club about your concerns?
- What Action will/can you take next?



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Case Study 2 – Mary

Mary is an 80-year-old widow who lives with her son. She attends the local bowls club each week where she has been a member for the last 2 years joining when her husband died 3 years ago. Mary has a good social circle of friends at the club and enjoys meeting with them and looks forward to visiting the club.

Her son has been living with Mary all his life and has never moved away from home. You notice that Mary's attendance at the club has started to be sporadic; where she used to attend each week without fail, her attendance now has been once every 2 weeks and sometimes once within the month. Her friends say that they have not seen much of her recently and they are a bit worried about her.

Mary arrives at the bowls club with a bruise on her upper arm and what appears to be grab marks. These days you notice that Mary is a lot quieter than usual and does not interact so much with the club's activities.

You ask Mary about the bruising and she informs you that her son has a lot of problems and he gets angry at times. She also tells you that he drinks a lot. You ask about why she has not been to the club so much and she informs you that sometimes she hasn't the money for the community bus or the bowls club subs, so she can't go. She informs you that her son sometimes steals her money for drink and she suspects drug use as well.

She informs you that she does not want her son to get into trouble as he needs help and not to tell anyone. She goes on to say that he is ill and that he needs her.

What are your thoughts on the matter?

- Do you have any concerns?
- Who can you speak to at your club about your concerns?
- Who can you speak to outside of your club about your concerns?
- What Action will/can you take next?



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Case Study 3 – Adam

Adam is a 29-year-old man who has Down's syndrome and a learning disability. His communication is very limited, and he uses Makaton as his main communication method.

He lives in a communal house with 3 other residents and he has a car which care staff use to drive him around in to his activities.

His main carer (Sally) tells you, that he enjoys coming to your bowls club and looks forward to it every week. She knows when he does not like an activity as he would sign and stand at the door wanting to go.

At the bowls club Adam is happy and very vocal in his likes and expression of happiness and delight at the session.

Sally informs you that she is away next week, and another person will be bringing Adam to the session.

2 weeks later Sally brings Adam to the session and she ask how he got on when she was away. You tell her that he did not show up. Sally looks confused and said she is away again, and she will ensure that the session is put in the diary and the staff communications book for Adam to attend and she will inform her manager that he needs to go to the bowls session.

3 weeks later Adam arrives at the sports session and you tell Sally that you haven't seen Adam for a while and he never turns up at the session when Sally goes on holiday. Sally informs you that apparently Adam did not want to come along to the session. You and Sally both know that this is not true and that the other staff did not want to bring him.

What are your thoughts on the matter?

- Do you have any concerns?
- Who can you speak to at your club about your concerns?
- Who can you speak to outside of your club about your concerns?
- What Action will/can you take next?



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Case Study 4 – Katie

Katie has a learning disability and finds it hard to make friends. She lives independently and has been attending your bowls activity now for a while.

You have built up a good relationship with her and she tells you about how her week has been and what she has been up to.

Over a number of months, you learn from Katie she has made new friends at the block of flats where she lives. You also find out that they regularly go to Katie's flat for parties and they invite other people into her flat and she does not know them.

One day Katie comes and speaks to you about her new friends. She tells you that they are not nice to her anymore and they still keep coming to her flat with other people. They smoke in her flat and she does not like it and they take other stuff that makes them fall asleep and she can't get them out.

Over a period of 4 months you see Katie change from a happy chatty young lady to a very quiet and intimidated person. Katie tells you that she can't come to the bowls club activity anymore as she has no money left, her friends keep asking her for money and they said they will pay it back but they never do. Katie also tells you that she wants the people out of her flat but she is scared of them and what they will do if she throws them out of her flat.

What are your thoughts on the matter?

- Do you have any concerns?
- Who can you speak to at your club about your concerns?
- Who can you speak to outside of your club about your concerns?
- What Action will/can you take next?



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Case Study 5 – John

John has been a member of your club for fifteen years. He plays in many teams within the club, volunteers on the committee and also behind the bar. He has always been an active and social member of the club and a gentleman in his demeanor.

Two years ago, John lost his wife to a traumatic car accident after being hit by a stolen car being chased by the police. He did not come to the club for 3 months while he grieved.

John's family live a two hour drive away from him and rarely visit. They do call him on a weekly basis and his eldest granddaughter also face times him once a week.

Over recent months you notice that John is becoming quiet, irritable and aggressive in his manner to others in the club. His time keeping is becoming affected and his language is becoming more 'colourful'.

What are your thoughts on the matter?

- Do you have any concerns?
- Who can you speak to at your club about your concerns?
- Who can you speak to outside of your club about your concerns?
- What Action will/can you take next?



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Case Study 6 – Jean

Jean has been a member of her local bowls club for more than twenty-five years. She took early retirement at age fifty from her role as a head teacher of a secondary school in London, before relocating to the coast and joining the club.

During her time in the club she has served on the committee in a variety of roles. She has also acted as the club coach for fifteen years and has done a lot of good work to increase club membership.

She has a current (clear) enhanced DBS check which was completed last year and is well respected within both her club and county.

It comes to light that Jean has been arrested by the Police on suspicion of historic sexual offences against children.

What are your thoughts on the matter?

- Do you have any concerns?
- Who can you speak to at your club about your concerns?
- Who can you speak to outside of your club about your concerns?
- What Action will/can you take next?